



# ScoutLink Oceania Region

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## Under 13-Year-Old Access Procedure

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ScoutLink's privacy policy (<https://www.scoutlink.net/privacy>), like many online platforms, requires users of ScoutLink's services (IRC, WebChat, MineCraft etc.) to be 13 years of age or older. Any user found on ScoutLink services who is determined by an operator to be under 13 years of age and without parent permission, will be banned from the network until written parent permission has been received by ScoutLink.

During JOTI, the age/permission issue normally does not arise, as youth members are taking part in JOTI at organised events held in dens/huts/halls with sufficient Leader/Adult supervision. However, COVID-19 is preventing the organised Face to Face events and youth members are going online individually from home (and possibly without parent consent).

ScoutLink council has approved the following process and only needs to be completed by users who are under 13 years of age and not participating at a JOTI face to face group/unit event:

- Youth member's parents/guardians to send an email to the ScoutLink Oceania Ticket System – [oceania@scoutlink.net](mailto:oceania@scoutlink.net) (also suggest copying the youth member's Unit leader into the email) and include the following details:
  - Youth member's first name (if more than one youth member from same household, add the additional names here as well)
  - ScoutLink "Nick" they will be using when connecting. If more than one youth member is at the same household, add an additional line with the nick for each youth member.
  - Acknowledgment from parent/guardian that data is collected by ScoutLink on the user for administration purposes (connection approval, IP address, online stats).

The ScoutLink Oceania Team will acknowledge the receipt of the email and will log the email in the ScoutLink Discourse system as authorisation for the users listed in the email.

ScoutLink Network Operators will have access to the authorisation if required.

The youth member can connect via the ScoutLink Web Chat system (link below) and will need to use the "nick" registered in the authorisation or face possible ban from the network as they would be unknown.

<https://webchat.scoutlink.net/#/connect>

At the end of the period (in this case JOTI 2021), the authorisation notification will be archived. Should the user require access past JOTI, the parent/guardian should request a permanent authorisation and indicate when the youth member will be 13 years of age.